

DETAILED SYLLABUS FOR THE POST OF STEWARD IN TOURISM
DEPARTMENT - DIRECT RECRUITMENT

(Cat.No: 035/2023)

Unit	Particulars	Marks
Module 01	Introduction to Hotel Industry <ul style="list-style-type: none">• Name of various National and international Hotel and Food chains• Name of various national and International Airlines, Cruise liners• Major departments in a five star Hotel• Organisational Hierarchy in F&B Service department	10
Module02	Various equipment used in F&B Service department <ul style="list-style-type: none">• Crockery, glassware, Furniture, linen, silverware- Sizes and Importance• Special equipment- Gueridon trolley, wine bottle opener	10
Module03	Different types of Menu <ul style="list-style-type: none">• Ala carte, table d' hote, French classical menu• Breakfast-different types	10
Module 04	Classical dishes with accompaniment, Appetizers	05
Module 05	Types of Service <ul style="list-style-type: none">• Various types of service-French, American, Russian, Buffet, Gueridon• Buffet-Seat arrangement• Various meal plans-CP, AP, MAP	10
Module 06	Control system <ul style="list-style-type: none">• Portion Control- different equipment used	05

	<ul style="list-style-type: none"> • KOT, BOT 	
Module 07	<p>Classification of beverages</p> <ul style="list-style-type: none"> • Alcoholic- different types of spirits • Cocktails, liqueur • Wines- different categories, trade names, service, country of origin • Non Alcoholic-Tea, Coffee, Mineral Water 	20
Module 08	<ul style="list-style-type: none"> • Basic knowledge of food • Cheese-different types, Country of origin • Sandwiches-different types • Mother sauces and derivatives • Salads • Soups-various types with accompaniments, International soups 	20
Module 09	<p>Tobacco</p> <ul style="list-style-type: none"> • Cigarettes -different cuts • Cigar- parts, different types, brand names and service • Judging of Cigar 	05
Module 10	<p>First aid and safety</p> <ul style="list-style-type: none"> • Knowledge about first aid • Fire and Safety- Safety points at the event of fire 	05

NOTE: - It may be noted that apart from the topics detailed above, questions from other topics prescribed for the educational qualification of the post may also appear in the question paper. There is no undertaking that all the topics above may be covered in the question paper.